



## Wild Atlantic Lodge

BALLYVAUGHAN | CO. CLARE

We are committed to delivering a clean and safe Environment for all of our Guests and Employees. We have initiated a number of protocols to help us to achieve this aim. We thank you in advance for your co-operation with the following list of protocols we will be implementing.

### 1 Physical Distancing.

*We will be installing signage throughout the common areas to ensure that social distancing is adhered to*

### 2 Increased cleaning and disinfecting

*We have installed a new cleaning system called Tersano. This product is both a heavy duty cleaner and a highly effective sanitiser and it is completely chemical free and environmentally friendly. This will be used throughout the building throughout each day ensuring a clean and sanitary environment at all times.*

### 3 Sanitising Stations

*You will notice several sanitising stations throughout the ground floor. We would ask that you would use these frequently when inside the building.*

### 4 Key cards

*All key cards will be fully sanitised after every use and will be put in a new envelope for the arriving guests. These cards can be left in your room when leaving after your stay. There will be a small charge applied if these keys are not returned after your stay.*

### 5 T V Remotes in Bedrooms

*All T V Remotes are sanitised after each checkout and placed in a sealed envelope for the arriving guests.*

### 6 Food Service

*Breakfast will be served from 8am until 10 am each day. We will be operating time slots for all guests to help with social distancing. On checking in you will be asked to choose a time slot for breakfast on each morning of your stay. Also, we will be serving Dinner On Fri Sat and Sunday evenings from 6 pm in the Bar and the Restaurant. It is advisable to Book a table to avoid disappointment.*

### 7 Express Checkout

*We will take payment for all Guest stays at Check-in. When leaving after your stay you may leave your room keys in the bedroom and it will not be necessary to come to reception.*

### 8 Our Team

*Each of our team will receive thorough training in all areas of these protocols. Each team member will have their Temperature checked on arrival for work and if it is over 37 degrees, they will be sent home. Each team member will be required to wear a mask at all times while on duty.*

*We wish you a pleasant stay at The Wild Atlantic Lodge.*

